



TARIFFS OF THIRD PARTIES

2026

TARIFFS OF THIRD PARTIES

The tariffs of third parties do not form any part of the general terms and conditions of Havenbedrijf Rotterdam N.V.

The mentioned third parties act under their own specific general terms and conditions. Therefore no rights can be derived from the tariffs of third parties as mentioned in this brochure.

Havenbedrijf Rotterdam N.V. cannot be held liable for the use of the tariffs of third parties as mentioned in this brochure.

TARIEVEN VAN DERDEN

De tarieven van derden zijn geen onderdeel van de algemene voorwaarden van Havenbedrijf Rotterdam N.V.

De derden, genoemd in deze brochure, handelen onder hun eigen specifieke algemene voorwaarden. Voor wat betreft de tarieven van derden kunnen geen rechten aan deze brochure worden ontleend.

Havenbedrijf Rotterdam N.V. is niet aansprakelijk voor het gebruik van de tarieven van derden zoals genoemd in deze brochure.

ASSISTANCE TO SEA-GOING VESSELS FROM RIVER TO BERTH OR VICE VERSA

ROTTERDAM/EUROPOORT/MAASVLAKTE FROM THE RIVER TO OR FROM

Vessel's length over all in meters		
<	- 130	€ 3,345
131	- 160	€ 3,345
161	- 190	€ 3,729
191	- 220	€ 4,329
221	- 250	€ 5,363
251	- 280	€ 5,940
281	- 310	€ 6,254
311	- 340	€ 6,875
341	- 370	€ 7,524
371	- 425	€ 8,250

- A** Berthing/Sailing Maasvlakte
- B** Berthing/Sailing Europort area
- C** Berthing/Sailing Rotterdam area (incl. Pernis, Botlek, Brittanie dock, Seine dock and Rotterdam City)
- All** Shifting within the same zone (additional surcharge of 25% mark up on tariff if within zone 3 / Rotterdam area)

REGULAR ASSISTANCE WITH MAXIMUM DURATION TIME OF 2 HOURS				(3 HOURS)	
L.o.a. of vessels in meters (a)		A	B	C	All
<	- 164	2,041	2,188	2,771	2,822
164.01	- 175	2,269	2,414	2,998	3,183
175.01	- 187	2,446	2,590	3,175	3,337
187.01	- 212	2,983	3,129	3,712	3,774
212.01	- 236	3,308	3,454	4,037	4,235
236.01	- 260	3,740	3,884	4,468	4,609
260.01	- 285	4,209	4,354	4,937	5,266
285.01	- 309	4,571	4,717	5,561	6,230
309.01	- 334	4,976	5,120	6,120	6,786
334.01	- 358	5,241	5,387	6,427	6,973
358.01	- 383	5,453	5,597	6,699	7,561
383.01	- >	5,737	5,881	7,204	8,401

(a) LOA as published at Vesseltracker.com as prima facie source

rates in euros per tug
Above rates are applicable for vessels calling the City, Waalhaven, Botlek, Europort and Maasvlakte I Area. For vessels calling the Maasvlakte II or Brittaniëhaven Area, a surcharge of plus 25% on the above rates will be levied.

Maximum assistance time of 2 hrs for the Area City, Botlek, Europort & Maasvlakte I. Maximum assistance time of 2.5 hrs for Maasvlakte II. Additional time will be charged as per hourly rate based on quarters.

SHIFTING

SURCHARGES

- 1** at same quay: rate as per item 1, no surcharge
- 2** within same area: rate as per item 1 plus 50%
- 3** from one area to another: rates of respective areas as per item 1 *
- 4** maximum assistance time of 3 hours, additional time will be charged as per hourly rate based on quarters

* In case tug(s) remain(s) connected: plus hourly rates for net transit time(s)

- 1** Additional time, waiting (in combination with an assistance): (for all vessel sizes) **2,722** per hour
- 2** Dead ships surcharge 200% of the tariff will be charged.
- 3** Order/Cancellation/Postponement within two (2) hours of job commencement 50% of the tariff will be charged.
- 4** Order/Cancellation/Postponement within one (1) hour of job commencement 100% of the tariff will be charged.

HOURLY RATES

- The schedule of rates outlines the services provided, charges, terms and conditions for the safe and efficient arrival, shifting or departure of ships at the port of Rotterdam, effective from 1 January 2022.
- The towages rates are for berthing/shifting/sailing. The duration of assistance will count from the actual commencement of the job or the time ordered for the job, whichever is the earliest, until the tug(s) is disconnected or relieved from its duties, whichever is the latest.
- Waiting and additional Time is charged if the service takes longer than the maximum time duration specified.
- Service has to be ordered minimum 2 hours in advance or pilot ordering time if shorter. An additional charge applies to late order/cancellation/postponement.
- For any other special services rates and terms are available on request.
- All services rendered by Svitzer, salvage services excluded, shall be subject to the Dutch Harbour Towage Conditions 1951 as filed at the office of the Clerk of the Amsterdam and Rotterdam District Courts.
- By ordering tugs or other services, the ordering agent is deemed to acknowledge that the vessel's owners, operators, masters and agents have been informed of and have accepted the Terms and Conditions outlined in this schedule.
- Payment for all services is due immediately upon their completion. Credit up to 14 days might be granted to approved customers. Where credit has been granted the ordering agent will be required to provide details of the vessel's principle at the time of ordering services.
- To enhance safety off all personal, all heaving lines are to be as per industry best practice. Lack of weight will be rectified with a Svitzer safe heaving line weight. Heaving line weights deemed unsafe will be removed and replaced with a SVITZER safe heaving line weight. Svitzer reserves the right to impose a penalty for unsafe heaving lines.
- Invoices outstanding after 14 days may be subject to a compound interest charge of 10% per annum for each month the invoice remains outstanding. If payment terms are not adhered to Svitzer reserves the right to withdraw credit facilities.
- Dead ship is applicable when services (whether secured with towline or not) are provided to vessels without normal main engine power and/or without steering.
- All orders received are subject to availability. Maximum notice remains in the interest of all concerned.
- In case this Tariff is applicable to Towage performed under a Svitzer Towage Agreement it is not to be interpreted in its own right, but in conjunction with and as part of this Svitzer Towage Agreement. Should there be any conflict between this Tariff and the Svitzer Towage Agreement, the latter shall prevail.
- All rates per tug are in euro excluding VAT and apply at any time on any day.
- A fuel surcharge may be applicable. Details of calculation method, and surcharge amounts appear on the Europe Fuel surcharge table.

Hourly rates (from / to tugs' berth): **€ 1650** per commenced hour.

TOWAGE BEYOND AREAS AS ABOVE

As per item 1 At hourly rates or prices upon request

MISCELLANEOUS

- 1** No surcharges for night-, weekend-, holiday work.
- 2** Assistance of dead ships: 50% surcharge on applicable rates.
- 3** If visibility less than 500 meters: 50% surcharge on the applicable rates.
- 4** In case our bunker purchase price exceeds € 160 per cbm: a bunker surcharge as per actual price and average consumption will be charged (copies of bunker surcharge table available upon request).
- 5** Waiting prior to start of harbour assistance (in excess of 30 minutes): at hourly rate.
- 6** Holding astream, extra pushing to berth, (in direct connection with an assistance and normal weather conditions): at hourly rate.
- 7** The above rates are not applicable for rendering emergency-services.
- 8** In case of tug cancellation between 2 hours and 1.5 hours prior to anticipated commencement: 50% of applicable rate. In case of tug cancellation between 1.5 hours or less prior to anticipated commencement: 100% of applicable rate.
- 9** Payments: within 30 days after receipt of invoice.
- 10** The 'Dutch Harbour Towage Conditions 2007' apply (copies available upon request).
- 11** For tidal restricted vessels: plus 50% surcharge on the applicable rates.
- 12** For LNG Carriers: plus 150% surcharge on the applicable rates.
- 13** Holding astream, extra pushing to berth, (not in direct connection with an assistance and/or adverse weather conditions): at hourly rate plus 50% surcharge.

ROTTERDAM/EUROPOORT FROM THE RIVER TO OR FROM

- 1 Rotterdam and Europort area (from the river to the berth or v.v./maximum time 2 hours)
- 2 Maasvlakte 2 area (from the river to the berth or v.v./maximum time 2.5 hours)

L.o.a. of vessels in meters (a)	1	2
< - 163	2,983	3,729
164 - 175	3,389	4,236
176 - 187	3,795	4,743
188 - 212	4,225	5,281
213 - 236	5,125	6,406
237 - 260	5,810	7,263
261 - 285	6,180	7,725
286 - 309	6,223	7,779
310 - 334	6,775	8,469
335 - 358	7,581	9,477
359 - 383	7,854	9,818
384 - 425	8,191	10,239

(a) Length according to the Lloyd's Register.
Valid from 1 January 2025.

MISCELLANEOUS

- 1 Waiting time: first half hour free, after which the 1st hour will be charged in full followed by 15 min increments: **1625** per hour.
- 2 Keep going, holding, extra pushing to berth: in connection with an assistance, if longer than 2 hours special arrangements have to be made: **1625** per hour.
- 3 Additional time: in case the assistance takes more time than max. duration allocated, an hourly supplement will apply by 15 min. increments: **1625** per hour.
- 4 For shifting of ships within the Rotterdam area, Europort area or Maasvlakte II area 50% surcharge, and the maximum time duration will be increased to 3 hours. For shifting from the Rotterdam harbours to the Europort harbours or Maasvlakte II harbours or v.v., special arrangements have to be made.
Escorting services along the river by order of the Master or Port Authority **1675** per hour.
- 5 If bunker prices are above **149 USD** per ton a bunkersurcharge will be applicable.
Standby / pushing to berth Standby services and pushing to berth to prevent vessels breaking loose from the moorings due to heavy wind by order of the Master or Port Authority **1735** per hour.
With windspeeds or -gusts of ≤ 6 bft, an extra bunker surcharge of 25% is applicable on the hourly rate.
- 6 Assistance of dead ships 50% surcharge on all rates (waiting and fog excluded).
- 7 Cancellation: If arrival, departure or shifting is cancelled or postponed without notice being given at least one hour before the services are due to commence and/or tug(s) is (are) dismissed without being used: 50% of the tariff will be charged.
- 8 For vessels subject to LNG restrictions as set by Port Authority in the Nautical Guidelines: a surcharge of 150% is applicable on all rates.
- 9 For vessels subject to restrictions for deep drafted vessels as set by Port Authority in the Nautical Guidelines: a surcharge of 50% is applicable on all rates.
- 10 In case of a visibility of less than 500 metres (according to the data of the Government Pilot- & Radar Service) an additional charge of 50% for assistance during fog will be charged on all rates (waiting excluded).
- 11 25% surcharge on holidays, officially recognized in the port of Rotterdam, from 17:00 the day before until 07:00 the day after such holiday.
- 12 The Dutch Harbour Towage Conditions 2007 apply to all towage services, excluded emergency or salvage services, provided by Boluda Towage Rotterdam B.V..

- For assistance outside above mentioned areas, special arrangements have to be made.
- The above rates will not apply in case of drift-ice, vessels broken loose from their mooring, assistances outside abovementioned area's and other unforeseen circumstances.
- Rates: per move and for each tug employed.
- Discount available for long term contracts.
- Payment to be made within 30 days.

DORDRECHT/MOERDIJK FROM THE RIVER TO OR FROM

- 1 Dordrecht Zeehaven, Julianahaven, Zwiindrecht and 's-Gravendeel
- 2 Escorting/assistance from Dordrecht/Zwiindrecht to Rotterdam (Westgeul) along Oude Maas or back
- 3 Escorting/assistance from Spijkenisse to Westgeul or back
- 4 Escorting/assistance from Dordrecht/Zwiindrecht to Moerdijk along Dordtse Kil or back
- 5 Moerdijk in connection with escorting/assistance along Dordtse Kil
- 6 Moerdijk without escorting/assistance along Dordtse Kil

L.o.a. of vessels in meters (a)	1	2	3	4	5	6
< - 138	2,180	5,205	2,265	3,520	1,720	3,520
139 - 150	2,590	6,280	2,665	4,160	2,040	4,160
151 - 163	2,745	7,115	3,010	4,850	2,285	4,850
164 - 175	2,895	7,985	3,305	5,350	2,535	5,350
176 - 187	3,060	8,950	3,665	6,135	2,770	6,140
188 - 212	3,265	10,215	4,125	6,820	3,140	6,825
213 - 236	3,775	12,210	4,775	8,095	3,640	8,095

(a) Length according to the Lloyd's Register.
Valid from 1 January 2025.

SHIFTING OF SHIPS

- | | |
|---|--------------------------|
| a at the same quay or in the same harbour | 25% increase |
| b between harbours in the same section | 40% increase |
| c from Zeehaven or Julianahaven to Handelskade | section 1 + 50% increase |
| d from 1e Merwedehaven to 2e Merwedehaven | section 1 + 50% increase |
| e from river near Handelskade to 1e or 2e Merwedehaven | section 1 + 60% increase |
| f from Zeehaven, Julianahaven to 1e or 2e Merwedehaven (or back) | section 1 + 75% increase |

MISCELLANEOUS

- 1 Assistance for compass adjustment, holding astream, extra pushing to berth (in connection with an assistance): **890** per hour
- 2 Waiting (first half hour free and minimal one half hour): **675** per hour
- 3 Cancellation: If arrival, departure or shifting is cancelled or postponed without notice being given at least two hours before the services are due to commence and/or tug(s) is (are) dismissed without being used: half of the tariff will be charged.
- 4 Assistance of dead ships 50% increase on all rates (waiting and fog excluded).
- 5 If bunker prices are above € 135 per ton a bunker surcharge will be applicable.
- 6 In case of a visibility of less than 500 metres an additional charge of 50% for assistance during fog will be applicable on all rates (waiting excluded).
- 7 If additional pulling power is required owing to special safety-rules of authorities or on captain's request (subject availability) a surcharge of 50% on basic rates will be charged.
- 8 The Dutch Harbour Towage Conditions 2007 apply to all towage services, excluding emergency or salvage services, provided by Boluda Towage Rotterdam B.V..
- 9 Holiday: Surcharge of 25% on holiday officially recognized in the port of Dordrecht/Moerdijk from 17:00 hrs the day before till 07:00 hrs the day after such holiday.

- The above rates will not apply in case of drift-ice, vessels broken loose from their moorings and other unforeseen circumstances.
- Rates: per move and for each tug employed.
- Payment to be made within 30 days.

A1 RATES PER SEA-GOING VESSEL IN THE ROTTERDAM HARBOUR-AREA AND/OR THE MOERDIJK-AREA									
Length in meters		Mooring		Unmooring		Shifting			
-	99.99		199		186		289		
100.00	- 114.99		262		245		380		
115.00	- 124.99		280		261		406		
125.00	- 134.99		325		304		472		
135.00	- 144.99		354		331		514		
145.00	- 154.99		399		372		578		
155.00	- 164.99		460		428		666		
165.00	- 174.99		606		565		878		
175.00	- 184.99		652		606		943		
185.00	- 194.99		707		659		1,025		
195.00	- 204.99		776		722		1.123		
205.00	- 214.99		849		790		1.230		
215.00	- 224.99		951		884		1.376		
225.00	- 234.99		1,088		1,013		1,576		
235.00	- 244.99		1,205		1,121		1,746		
245.00	- 254.99		1,326		1,234		1,920		
255.00	- 259.99		1,446		1,346		2,094		
260.00	- 264.99		1,576		1,466		2,282		
265.00	- 269.99		1,689		1,571		2,444		
270.00	- 274.99		1,815		1,689		2,627		
275.00	- 279.99		1,930		1,795		2,794		
280.00	- 284.99		2,052		1,909		2,971		
285.00	- 289.99		2,175		2,023		3,149		
290.00	- 294.99		2,291		2,132		3,317		
295.00	- 299.99		2,414		2,245		3,495		
300.00	- 304.99		2,502		2,327		3,622		
305.00	- 309.99		2,621		2,438		3,795		
310.00	- 314.99		2,743		2,552		3,972		
315.00	- 319.99		2,856		2,656		4,134		
320.00	- 324.99		2,980		2,772		4,314		
325.00	- 329.99		3,095		2,879		4,481		
330.00	- 334.99		3,219		2,995		4,661		
335.00	- 339.99		3,338		3,105		4,833		
340.00	- 344.99		3,455		3,214		5,033		
345.00	- 349.99		3,576		3,327		5,178		
for each additional 5 meters or part thereof, in excess of 350 meters		+	126		+	117		+	183

PLEASE NOTE THE FOLLOWING

- A1^a In case of shifting along the quay, within one hour, the tariff of mooring under **A1** is applicable.
- A1^b For mooring and unmooring a vessel in the Rozenburgsluis (lock) the tariff of mooring under **A1** is applicable.
- A1^c For mooring and unmooring a vessel in the Volkeraksluis (lock) the tariff of shifting under **A1** increased by 25%.
- A1^d For mooring and unmooring a vessel in the Krammersluis (lock) the tariff of shifting under **A1** increased with 50% is applicable.
- A1^e For mooring and unmooring a vessel in the Kreekraksluis (lock) the tariff of shifting under **A1** increased with 100% is applicable.
- A2 For rendering assistance on board vessels entering, shifting or leaving the port, **79.00** per man per hour will be charged with the minimum of 2 hours.
- A3 For mooring/unmooring a vessel other than a sea vessel (e.g. an offshore-vessel) please contact debiteuren@krve.nl.

WAITING TIME

- A4 If boatmen are kept waiting for more than 30 minutes after the appointed hour given in the orders when any services under A1 should have begun, a surcharge per hour is due beginning at the end of the 30 minute period and continuing until the actual start of the work, this surcharge is as follows:

All over length in meters	Tariff
< - 175	200
175 - 300	350
300 - >	450

CANCELLATION

- A5 If any services listed in **A1** are cancelled within one hour before the appointed hour given in the orders when the work should have begun the charges under **A4** are due.

COMMUNICATION BY MOTOR LAUNCH

- B1 An overview of the rates for the transport of persons and / or goods to and from seagoing vessels are available in the overview "KRVE Motor Launch Tariffs". This can be requested via debiteuren@krve.nl.

GENERAL SURCHARGES

- C1 For services during weekends and public holidays, a 35% surcharge is due over and above all the tariffs mentioned before. The tariffs for services during weekends apply from 18:00 hour on Friday till 06:00 hour on Monday.

The tariffs for services on holiday(s) are applicable from the preceding day 18:00 hour until the day following holiday(s) 06:00 hour.

DEFINITIONS

- 1 The following days are regarded as a public holiday: Good Friday, Easter Monday, The King's day, Liberation Day, Ascension Day, Whit Monday, Christmas Day, December 26th, New Year's Day and other national holidays, in so far as same as declared as such by the Central Government.
- 2 The NBC 2023, filed at the Chamber of Commerce, will be applicable to all our operations and services at all times.
- 3 This text is a translation of the original Dutch text. In case of any dispute the original Dutch text shall be conclusive.

A1 RATES PER SEA-GOING VESSEL IN DORDRECHT AND/OR ZWIJNDRECHT-AREA						
Length in meters		Mooring	Unmooring	Shifting		
<	- 99,99	192	192	288		
100	- 114,99	259	259	389		
115	- 124,99	280	280	420		
125	- 134,99	320	320	481		
135	- 144,99	350	350	525		
145	- 154,99	393	393	598		
155	- 164,99	456	456	684		
165	- 174,99	597	597	895		
175	- 184,99	640	640	960		
185	- 194,99	682	682	1022		
195	- 204,99	743	743	1114		
205	- 209,99	805	805	1207		
210.00	- >					
for each additional 5 meters or part thereof, in excess of 210 meters		+ 83	+ 83	+ 125		

PLEASE NOTE THE FOLLOWING

A1^a In case of shifting along the quay the tariff of mooring under A1 is applicable.

WAITING TIME/CANCELLATION

A2 Waiting time for more than thirty minutes after the appointed hour and cancelling before the appointed hour will be charged as follows (per hour):

All over length in meters	Tariff
< 175.00	200
> 175.00	350

MOTOR LAUNCH TARIFFS

B1 Per crossing **120.00** per hour.

GENERAL SURCHARGES

- C1 For services during weekends and public holidays, a 50% surcharge is due over and above all the tariffs mentioned before.
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- C3 The tariffs for services on holiday(s) are applicable from the preceding day 18:00 hours until the day following holiday(s) 06:00 hours.

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SHIP REPORTING TARIFF

DWT up to	Tariff - per port call	
4,500	31	
4,501 - 17,500	62	
17,501 - 37,500	91	
>37,501	122	weight in tonnes

Additional services	Dirkzwager reporting	No reporting
Active Order Monitoring	included	as per reporting tariff
ISPS Announcement Service (per call)	23 per portcall	35 per portcall
Maritime Single Window (crew and passenger list)	4.35 per portcall	
Enter/edit electronic notification in Portbase	32 per notification	

- 24/7 service by manned control- and monitoring room
- Personal contact
- Reporting service includes all notifications about:
 - ETA and ETA changes - ATD / ATA
 - First contact - Anchoring
 - Pilot on board/from board - Berth availability
 - Shifting & Departure times - Nautical Services
 - Statement of facts
- Information is provided through e-mail, SMS, telephone, webservice & api
- Ordering of Electronic Notification is based on an agreed procedure with the agent
- The rate for our reporting service is based on the deadweight (DWT) of the vessel.
- All mentioned prices are excl. VAT

REPORTING TARIFF

DWT up to	Tariff
4,500	36
17,500	51
>17,500	75

- Tariffs for reporting services are based on the Deadweight (DWT) of the vessel.
- Tariffs include all messages with timestamps for:
 - Incoming
 - ETA and ETA changes,
 - First Contact with the Port,
 - Expected Pilot boarding / Pilot on board / from board,
 - ATA,
 - Anchoring times,
 - Berth availability,
 - Exchange notification,
 - Shifting and Outbound notifications including ATD,
- Tailor-made information profile per shipping agent including Statement of facts,
- Including free ISPS announcement service for all visitors of the vessel.

PORT REPORTING & MONITORING (COMMERCIAL) TEQPLAY

REPORTING TARIFF

DWT up to	Tariff - per port call
4,500	30.00
17,500	60.00
37,500	90.00
>37,500	120.00

- Services are delivered through app, web & API.
- Information is provided through e-mail, push notification, SMS and phone call.
- Tariffs include all messages / time stamps for:
 - ETA and ETA changes
 - Nautical Services
 - Inbound (ATA)
 - Alongside operations e.g. bunkers
 - Shifts (ATD / ATA)
 - Outbound voyage of the vessel (ATD)
- Automated generation of statement of facts
- Tariffs for reporting services are based on the Deadweight (DWT) of the vessel.

DRINKING WATER

Price per ton (m³) with a minimum of 5 tons per delivery **7.40**

DELIVERY BY WATER BARGE

Region Town Rotterdam	per delivery	81.00
Region East Rotterdam	per delivery	106.50
Region Botlek	per delivery	106.50
Region 4e Petroleumhaven, Beneluxhaven, Ertskade	per delivery	189.00
Region 5e Petroleumhaven	per delivery	251.00
Region 7e Petroleumhaven	per delivery	299.00
Region Britanniëhaven	per delivery	345.00
Region 8e Petroleumhaven, Europahaven, Yangtzekanaal	per delivery	299.00
Region 6e Petroleumhaven, Amazonehaven, Mississippihaven	per delivery	336.00
Maasvlakte 2	per delivery	438.00
Deliveries in other areas	Ask for our pricelist	

FUEL SURCHARGE

Region Town Rotterdam	per delivery	18.10
Region Botlek	per delivery	28.30
Region Europoort	per delivery	37.50

EXTRA CHARGES

Overtime weekdays from 8 p.m. till 1 a.m.	per hour	115.00
From 1 a.m. till 8 a.m.	Ask for our pricelist	
Overtime on Saturday till 5 p.m.	per hour	172.50
Overtime on Saturday 5 p.m. till Monday 8 a.m. and official holidays (with a minimum rate of 5 hours)	per hour	230.00
Waiting alongside ship	per hour	162.00
Pressing alongside ship (limited unloading capacity)	per hour	162.00
Trip made in vain		425.00

DRINKING- AND DEMI-WATER DELIVERY BY 'DEDICATED' WATER TRUCK

Deliveries in Dordrecht/Moerdijk and other areas in the Netherlands, Belgium (Antwerpen Port area) and elsewhere in Europe **Ask for our pricelist**

DRINKING- AND DEMI-WATER SMALL PACKAGES

Delivery in 1m³ IBC, drums 200 ltrs or polycans up to 25 ltrs **Ask for our pricelist**

DEMINERALISED/DE-IONISED WATER BY BARGE

Price per ton (m ³) (minimum 50 tons), excl. transport	per ton	21.95
Extra pump hours	per hour	199.50
Waiting alongside ship	per hour	315.00
Extra fee for preparation/flushing water barge tanks	per order	375.00

Price list is subject to change without prior notice

We take care of sampling and analysis of your (drinking, sewage, bilge) water on board and issue approved water certificates, a service we provide in all major ports worldwide. In case of contamination of drinking water on board, we can supply disinfection products services and consultancy to provide cleaning solutions. All services are available on request. Assistance of tugboats —if required— is for customer's account. When tugboat companies increase their tariff in case of ice drift —according to the port's custom— the price of drinking water will be increased accordingly. Hatendoer-Neptunus BV water supply cannot be held responsible for the performance of its products within any application determined by the customer, who must satisfy themselves as to the suitability of the product. The delivery of goods and services of Hatendoer-Neptunus BV are subject to the General Conditions that have been deposited with the Court of Rotterdam (54/2014) and with the Chamber of Commerce Rotterdam, the Netherlands, under number 24043767. These conditions can be consulted on the website of H.N. (www.hatenboer-neptunus.com) and will be sent upon first written request without charges. The applicability of principal and/or counterpart general terms and conditions is explicitly rejected by Hatendoer-Neptunus BV.



Portbase offers, among other things, services for the handling of ship visits. Some examples of these are:

- Notification Waste Disposal
- Notification Dangerous Goods
- Vessel Notification

The costs of these services are borne by the Harbour Master. In addition, Portbase also offers:

- Notification Crew and Passengers
- Notification Ship's Stores

The costs of these services are made up as follows:

- Notification Crew and Passengers: € 2.88 per ship
- Notification Ship's Stores: € 2.70 per vessel

In addition, Portbase offers numerous other services for the simple and efficient exchange of information in the supply chain:

- Notification Import Documentation
- Notification Local Clearance
- Notification Export Documentation
- Notification Import Documentation
- Cargo Controller
- Hinterland Container Notification
- Cargo Declaration Export Bulk
- Cargo Declaration Export Containers

For more information about these services and the associated charges, please contact Portbase on T 088 625 2534 or sales@portbase.com.

Besides the services mentioned for the support of the core processes in the port of Rotterdam, the so-called Port Community Services, Portbase offers various other services, such as [a data-sharing platform](#) and [IAMconnected](#). Click on the relevant link for more information about these services.

PORT OF ROTTERDAM AUTHORITY

Havenbedrijf Rotterdam N.V.

World Port Center, Wilhelminakade 909
3072 AP Rotterdam
T +31 10 252 1010
I www.portofrotterdam.com

Harbour Coordination Center

T +31 10 252 1000

Transport & Environmental Safety

T +31 10 252 2455

Department Port Tariffs

T +31 10 252 1523
E havengelden@portofrotterdam.com

Waste fee

E shipwaste@portofrotterdam.com

PORT VISIT MONITORING (COMMERCIAL)

Royal Dirkzwager

T +31 10 414 4222
I www.dirkzwager.com
T +31 10 414 4222
I www.dirkzwager.com

InterTransIS

T +31 85 760 9990
I www.intertransis.com

Teqplay

T +31 10 300 6737
I www.teqplay.nl

TOWAGE

Boluda Towage

T +31 10 307 3540
I www.boluda.eu

Fairplay Towage

T +31 10 411 2999
I www.fairplay-towage.com

Svitzer Euromed B.V.

T +31 255 562 777
I www.svitzer.com

PILOTAGE

Ordering service

T +31 88 900 3117 / +31 88 900 3118

Information

T +31 88 900 3025
I www.loodswezen.nl

DRINKING WATER

Hatenboer-Neptunus BV

T +31 10 409 1280
F +31 10 409 1290
I www.hatenboer-neptunus.com

MOORING-UNMOORING-SHIFTING

Royal Boatmen Association Eendracht

T General orders +31 88 113 3033
T Maasvlakte +31 88 113 3070
T Europoort +31 88 113 3060
T Botlek +31 88 113 3050
T City +31 88 113 3040
I www.krve.nl

Boatmen Company A.J. van Kuijk B.V.

T General orders +31 88 113 3033

MISCELLANEOUS

Emergency services

T +31 112

Customs Division Rotterdam

T General +31 800 0143
T VTS +31 88 153 1865

Association of Rotterdam Shipbrokers and Agents

T +31 10 402 0397

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I www.portbase.com

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COLOPHON

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